



# South Western Ambulance Service

NHS Foundation Trust

05 May 2011

**Ambulance Headquarters**  
Taunton Ambulance Station  
Lisieux Way  
Taunton  
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Mr Andrew Trout  
Premier Communication Electronics Ltd  
Osprey Road  
Sowton Industrial Estate  
Exeter  
EX2 7JG

Dear Andy

## Testimonial

The services commissioned from yourselves at Premier Communications Electronics (PCE) by SWAST are clearly essential in the provision and maintenance of our vehicle based communications and data systems.

Due to the nature and risks associated within our business we require work on our vehicle communications systems to be completed in a timely manner but more importantly to be 'right first time'.

The focus and dedication of your team at PCE ensures we receive a quality service time and time again, wherever the work is completed across the four counties of our Trust.

From a personal view point I wish to thank you and your engineers who recently completed the install of covert emergency lighting/audible devices and Airwave radio equipment into my new lease car.

You were all extremely professional and diligent when planning and completing all the challenges this very technical task presented.

Yours sincerely



**John Dyer**

**Head of Operations - Somerset & North Devon**